

MEGA LED TECHNOLOGY Warranty



MEGA LED TECHNOLOGY warrants your new Mega LED Sign (MLS) to be free from defects in factory materials and workmanship. Products believed to be a manufacturing defect will be repaired or replaced upon investigation of the issue. Each new Versa Series Product includes a **(3)Year Limited Warranty**.

◆ MEGA LED TECHNOLOGY's 3 Year Limited Warranty coverage

Defective parts are covered for 1 year from ship date / warranty activation **

- Electronic controller circuit boards
- LED panel assemblies *
- Power supplies, temperature sensor, and auto dimmer
- Embedded Wi-Fi communication devices
- Wires, plugs, and ribbon cables.

In-Factory Labor is covered for 3 years from ship date/warranty activation **

- Labor costs for repairing parts or complete products in MEGA LED TECHNOLOGY's factory location.

Exceptions:

* Less than 2% of dead LED lamps is considered acceptable and is not covered under warranty

** Shipping both ways not covered

MEGA LED TECHNOLOGY will provide quick service for replacing key parts in need of replacement. If a MLS product requires a replacement part or parts, MEGA LED TECHNOLOGY will send the customer the replacement part(s) once a credit card number is provided for security. Then the customer shall send the defective part(s) back to MEGA LED TECHNOLOGY within 30 days or the customer's card will be charged for the full value of the replacement part(s). This service allows the customer to get the sign back in working condition quickly and decreases display downtime.

◆ Warranty and Limitation of Liability

This warranty shall not apply to any product for improper installation, unauthorized modification, vandalism, destruction, loss, theft, negligence, damage or misuse of product. Nor does this warranty cover any malfunction or damage due to natural disasters or extraordinary weather conditions, such as, but not limited to: hurricane, typhoon, tsunami, earthquake or severe weather.

* MEGA LED Technology reserves all the rights to modify or change this warranty without notice at anytime.

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